

Practitioner/Clinic Name: _____

Screening Questionnaire

Contact Information: _____

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Client Information

Client Name: _____ Date: _____

Preferred phone number: _____ Best time to call: _____

Email address: _____ Preferred form of communication: _____

Massage Information

How did you hear about me? (referral, Facebook, etc.) _____

Is this a gift certificate? Yes No

Massage history:

Have you had a massage/bodywork before? Yes No

Frequency: _____

Types of massage/bodywork received: _____

Preferred types of massage: _____

Reasons for seeking massage? (relaxation, injury, etc.) _____

Description of injury/health condition: _____

Possible complications/medications: _____

Expected outcomes (functional improvement, symptom relief, wellness): _____

Typical activities of daily living (affected by condition?): _____

Occupation (affected by condition?): _____

Are you seeking insurance reimbursement? Yes No

Car collision/personal injury? _____

On-the-job injury? _____

Private health insurance? _____

Do you have a physician referral with diagnosis codes? _____

Let clients know if you provide billing services, and if so, for what types of claims, or if you will simply provide receipts and/or copies of records for them to submit for reimbursement. Let clients know a physician referral demonstrating medical necessity is required for insurance reimbursement/health savings account reimbursement regardless of who submits bills.

Best times for massage: _____



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Communication Checklist

- | | |
|--|--|
| <input type="checkbox"/> Fees/forms of payment | <input type="checkbox"/> Cancellation/No-show policy |
| <input type="checkbox"/> Late arrival policy | <input type="checkbox"/> Confidentiality |
| <input type="checkbox"/> Parking/directions | <input type="checkbox"/> Work setting |
| <input type="checkbox"/> Clothing/shiatsu | <input type="checkbox"/> Modesty/Nonsexual/draping |
| <input type="checkbox"/> Food/drugs/alcohol | <input type="checkbox"/> Oils/lotions/allergies |

COVID-19 Related Questions

1. Have you had a fever in the last 24 hours of 100°F or above? Yes No
2. Do you now, or have you recently had, any respiratory or flu symptoms, sore throat, or shortness of breath?
Yes No
3. Do you now, or have you recently had, any chills, muscle aches, new loss of taste or smell, or new rashes or lesions? Yes No
4. Have you been in contact with anyone in the last 14 days who has been diagnosed with COVID-19 or has coronavirus-type symptoms? Yes No

Inform clients of any new protocols you've implemented as a result of COVID-19, including directions about arrival, wearing a mask during the session, and getting set up for contactless payment beforehand.

Do you have special needs I should prepare for:

Do you have any questions or concerns:

If out-call, ask for directions, parking, or special instructions:

Packet Checklist

- Health Information
- Health Status Report
- Billing Information
- Directions/map

Date sent _____

Additional Notes

